

Online Student Satisfaction Survey

For the Year 2020-21

Satisfaction Survey regarding:

- ❖ Teaching Learning Process
- ❖ Overall Institutional Performance
- ❖ Feedback Parents (BDS students) at the time of joining
- ❖ Feedback Parents (MDS students) at the time of joining
 - ❖ Feedback Alumni
- ❖ New hire on boarding feedback survey
- ❖ Induction Training feedback survey form
 - ❖ Employer feedback



Dr. Sachit Anand Arora
Principal
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Teaching Learning Process

409
Total Responses

409 Completed Responses

0 Partial Responses

877
Survey Visits

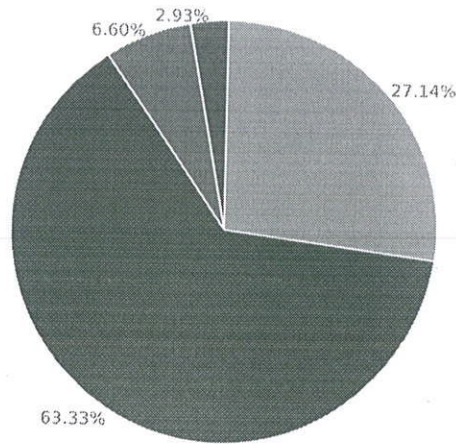


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Q1


1. How much satisfied are you with the quality of education in your institute?

Answered: 409 Skipped: 0



- Absolutely satisfied
- Satisfied
- Not satisfied
- Not sure

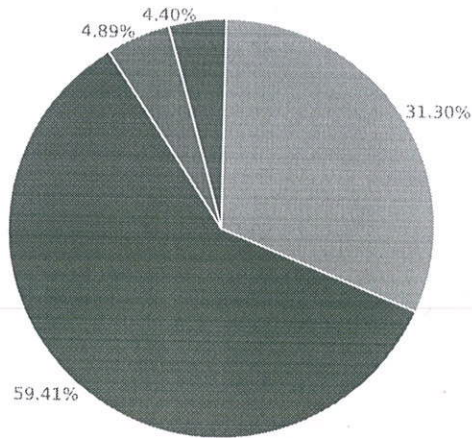
Choices	Response percent	Response count
Absolutely satisfied	27.14%	111
Satisfied	63.33%	259
Not satisfied	6.60%	27
Not sure	2.93%	12


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Q2


2. Do you think that more emphasis on practical/interaction/usage of multiple teaching aids-based learning is encouraging?

Answered: 409 Skipped: 0



- Yes, extremely
- Yes, satisfying
- No
- Not sure

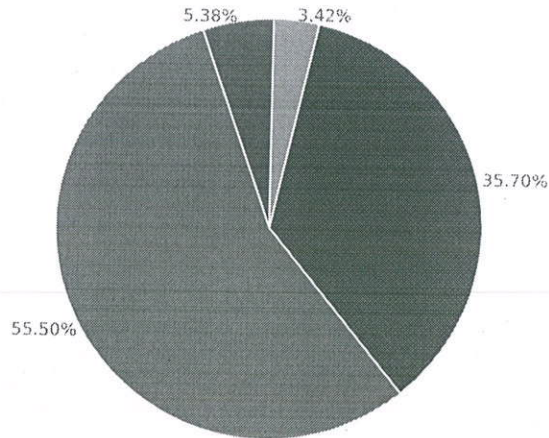
Choices	Response percent	Response count
Yes, extremely	31.30%	128
Yes, satisfying	59.41%	243
No	4.89%	20
Not sure	4.40%	18


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Q3


3. Do you think the number of hours of teaching/academics is in balance with the practical /pre-clinical/clinical exercises?

Answered: 409 Skipped: 0



- There should be more of theory/academics
- There should be more of practical/pre-clinical/clinical work
- The balance is good, no changes are needed
- Not sure

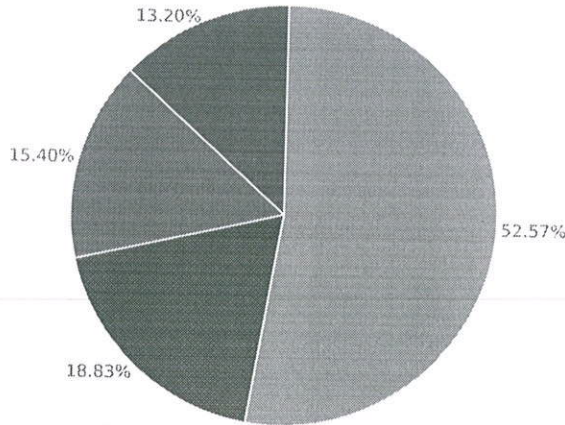
Choices	Response percent	Response count
There should be more of theory/academics	3.42%	14
There should be more of practical/pre-clinical/clinical work	35.70%	146
The balance is good, no changes are needed	55.50%	227
Not sure	5.38%	22


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Q4

4. How do you rate the more illustrative PPTs (less written matter and more pictures) of teaching methodology over the conventional elaborative PPTs (extensive written matter)?

Answered: 409 Skipped: 0




Excellent

There is no difference (conventional PPTs vs. illustrative PPTs)

The conventional PPTs were better

Not sure

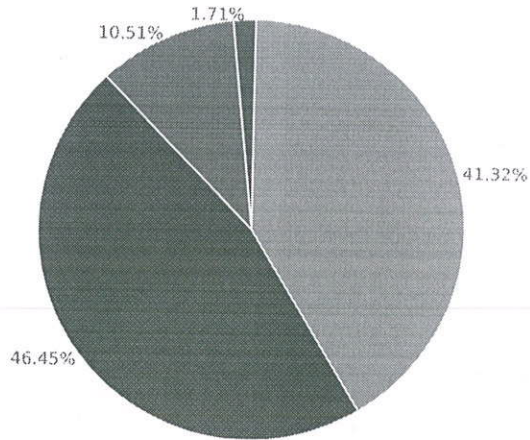
Choices	Response percent	Response count
Excellent	52.57%	215
There is no difference (conventional PPTs vs. illustrative PPTs)	18.83%	77
The conventional PPTs were better	15.40%	63
Not sure	13.20%	54


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Q5


5. How do you grade your institute's infra-structure, departments, availability and accessibility of material, common-rooms, library, canteen etc?

Answered: 409 Skipped: 0



- Very good
- Average
- Poor
- Not sure

Choices	Response percent	Response count
Very good	41.32%	169
Average	46.45%	190
Poor	10.51%	43
Not sure	1.71%	7


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Survey Analysis

Teaching Learning Process

This criterion deals with the efforts of an institution to serve students of different backgrounds and abilities, through effective teaching-learning experiences. Interactive instructional techniques that engage students in higher order 'thinking' and investigation, through the use of interviews, focused group discussions, debates, projects, presentations, experiments, practicum, internship and application of ICT resources, are important considerations. It also probes into the adequacy, competence as well as the continuous professional development of the faculty who handle the programs of study. The efficiency of the techniques used to continuously evaluate the performance of teachers and students is also a major concern of this criterion.

Teaching Learning Process Assessment and Accreditation Council (NAAC). It is also a pre-qualifier for Assessment and Accreditation of the institution. NAAC has undertaken to conduct a Student Satisfaction Survey from 2017 onwards, result of which must include in the accreditation process. Twenty competency based questions assigned by NAAC regarding Teaching-Learning and Evaluation are used for the survey of the institution. These questions are randomly given to the 20 percent students and responses given by them are included in this survey. This survey is useful to improve the quality of institution in education and infrastructure. We have used Zoho Analytics to interpret the results of the online survey. This study involved UG & PG faculty of the college. Total 409 members participated actively in this survey.

Based on these observations a meeting was called to order by the Principal, Dr. Sachit Anand Arora on 25/12/2021 at 10:30 AM in Lecture Hall Theatre - 4 between the class representatives, the Registrar, Dr. Shikha (Academic Coordinator) and the representatives from APO Department. During the meeting following points were discussed and agreed upon:



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Results are as follows: -

Survey Question 1: How much satisfied are you with the quality of education in your Institute?

Serial No.	Observations	Action taken
01	As per the survey 27% of the respondents were 'Absolutely satisfied' with the Institute	Need to retain these results.
02	63% responded with 'Satisfied'.	It was decided that this would go up with the working of QualCampus ERP. Further better monitoring & assistance would be done to bring it up.
03	There were about 9%	This segment needs attention. It was decided & agreed upon all major steps would be taken to move this category to 'Absolutely satisfied' category. More teaching aids would be provided to the teachers. All possible support would be provided by all departments.

Survey Question 2: Do you think that more emphasis on practical/interaction/usage of multiple teaching aids-based learning is encouraging?

Serial No.	Observations	Action taken
01	As per the response of the survey 31% of the respondents said 'Yes, extremely' regarding the above survey question.	Need to retain these results.
02	59% of the respondents said 'Yes, satisfying' in response to the above question.	Need to retain these results
03	About 9% of the respondents seemed to be dissatisfied with this question.	It was agreed that this segment would encouraged to make use of practical/interaction/usage of multiple teaching aids-based learning to the maximum.


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Survey Question 3: Do you think the number of hours of teaching/academics is in balance with the practical/pre-clinical/clinical exercises?

Serial No.	Observations	Action taken
01	As per the survey about 56% of the respondents were of the opinion that 'The balance is good, no changes are need'	No action required here.
02	36% of the respondents were of the opinion that 'There should be more practical/pre-clinical/clinical work.	Since this number is also significantly it was decided that policy of change based need to applied. Some changes are required with time. This was decided by the committee.

Survey Question 4: How do you rate the more illustrative PPTs (less written matter and more pictures) of teaching methodology over the conventional elaborative PPTs?

Serial No.	Observations	Action taken
01	As per the survey 52% of the respondents said 'Excellent' regarding the above survey question.	No action required here.
02	19% of the respondents were of the opinion that 'there is no difference between conventional PPTs vs illustrative PPTs)	It was decided to present advantage of illustrative PPTs to this group so that are comfortable with both types of PPT's
03	15% of the participants said that conventional PPT's were better.	-do-.

Survey Question 5: How do you grade your Institute's infrastructure, availability and accessibility of material, common-rooms, library, canteen etc.?

Serial No.	Observations	Action taken
01	As per the survey 41% of the respondents said 'Very good' regarding the above survey question.	No action required here.
02	41% of the respondents said 'Very Good' in response to the above question.	No action required here.
03	11% of the respondents had rated the above question as 'Poor'.	It was discussed and agreed upon that computer systems installed in the classes would be upgraded. Rooms have to be more clean. Proper lighting has to be maintained in all rooms.


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Overall Institutional Performance

154
Total Responses

154 Completed Responses

0 Partial Responses

334
Survey Visits

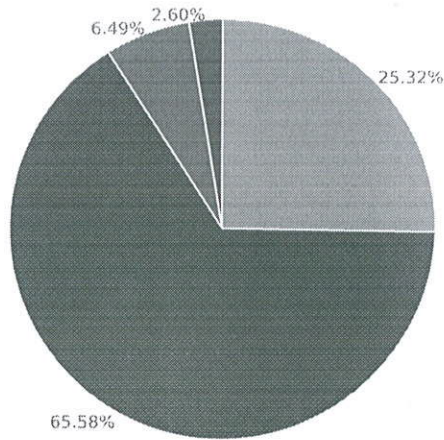


Dr. Sachit Anand Arora
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Q1

1. How much satisfied are you with your institute?

Answered: 154 Skipped: 0



- Absolutely satisfied
- Satisfied
- Not satisfied
- Not sure

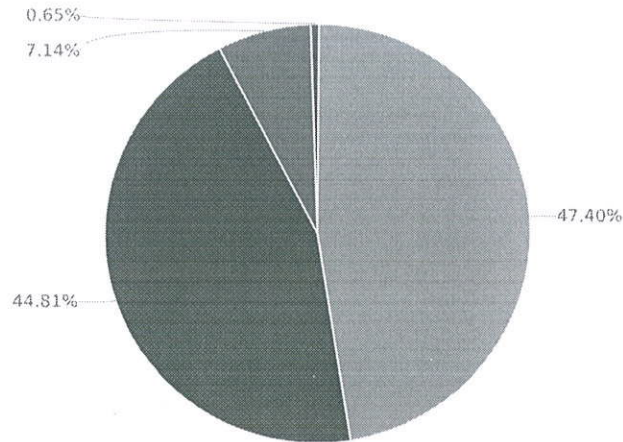
Choices	Response percent	Response count
Absolutely satisfied	25.32%	39
Satisfied	65.58%	101
Not satisfied	6.49%	10
Not sure	2.60%	4

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Q2


2. How do you grade your institute's teaching staff members on their academic skills and ability to impart the same to you

Answered: 154 Skipped: 0



- Excellent
- Good
- Average
- Poor

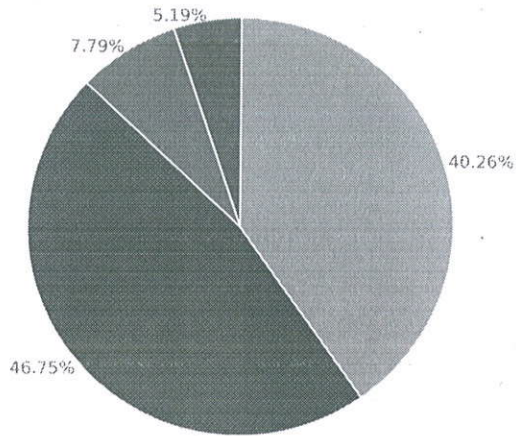
Choices	Response percent	Response count
Excellent	47.40%	73
Good	44.81%	69
Average	7.14%	11
Poor	0.65%	1


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Q3

3. How do you grade your institute's teaching staff members on their general behavior and conduct with you

Answered: 154 Skipped: 0



- Excellent
- Good
- Average
- Poor

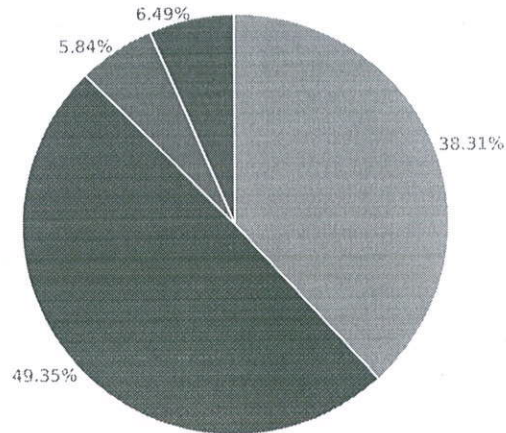
Choices	Response percent	Response count
Excellent	40.26%	62
Good	46.75%	72
Average	7.79%	12
Poor	5.19%	8

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Q4

4. Do you think that the use of PPTs over black and board is more encouraging?

Answered: 154 Skipped: 0



● Yes, extremely

● Yes, satisfying

● No

● Not sure

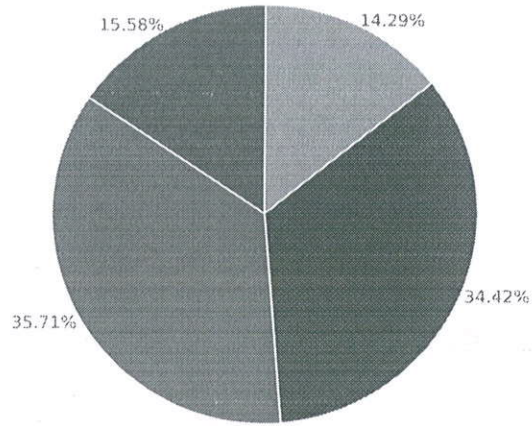
Choices	Response percent	Response count
Yes, extremely	38.31%	59
Yes, satisfying	49.35%	76
No	5.84%	9
Not sure	6.49%	10

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Q5

5. How do you grade our hostel's infrastructure and its maintenance?

Answered: 154 Skipped: 0



- Excellent
- Good
- Average
- Poor

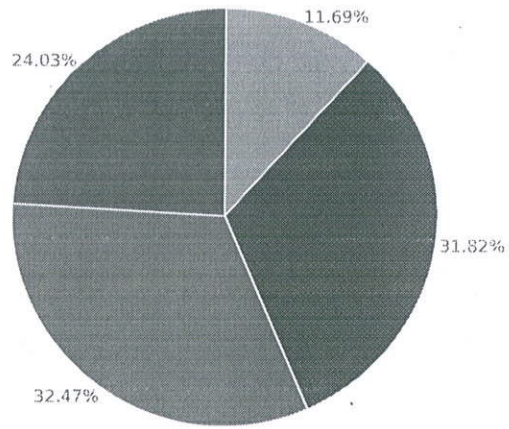
Choices	Response percent	Response count
Excellent	14.29%	22
Good	34.42%	53
Average	35.71%	55
Poor	15.58%	24

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Q6

6. How do you grade our hostel's mess and mess worker's behavior?

Answered: 154 Skipped: 0



- Excellent
- Good
- Average
- Poor

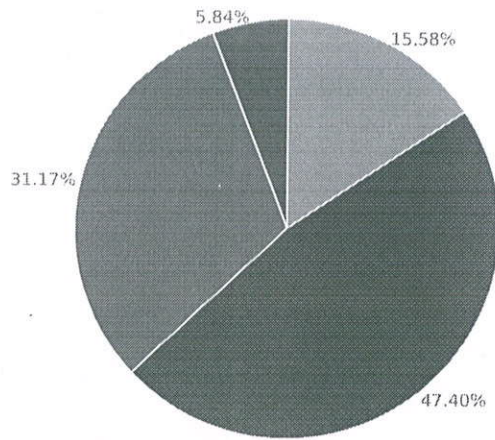
Choices	Response percent	Response count
Excellent	11.69%	18
Good	31.82%	49
Average	32.47%	50
Poor	24.03%	37

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Q7

7. Do you think that the college canteen's ambiance and its food are satisfying?

Answered: 154 Skipped: 0




● Yes, extremely

● Yes, satisfying

● No

● Not sure

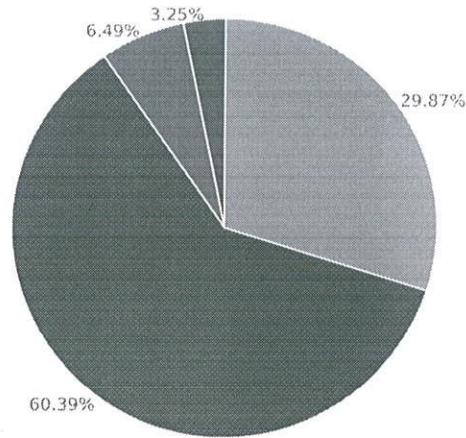
Choices	Response percent	Response count
Yes, extremely	15.58%	24
Yes, satisfying	47.40%	73
No	31.17%	48
Not sure	5.84%	9


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Q8

8. How efficient are the grievance cells of your institute (e.g., woman grievance, student grievance, anti-ragging cell)?

Answered: 154 Skipped: 0



- Extremely efficient
- Efficient
- Not efficient
- Takes much longer time to resolve the issues

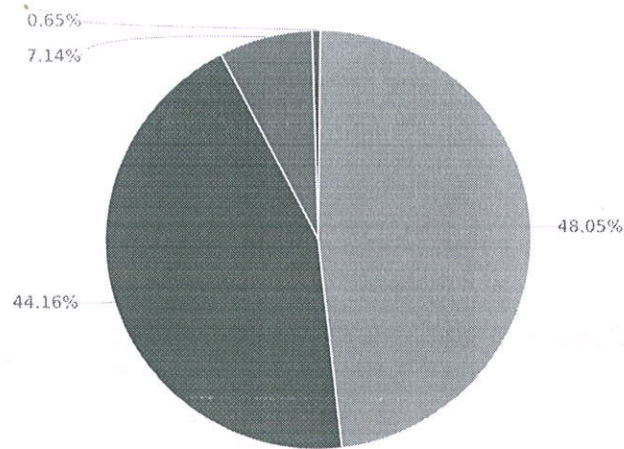
Choices	Response percent	Response count
Extremely efficient	29.87%	46
Efficient	60.39%	93
Not efficient	6.49%	10
Takes much longer time to resolve the issues	3.25%	5

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Q9


9. How do you grade your institute's infra-structure, departments, availability and accessibility of material, common-rooms, library etc?

Answered: 154 Skipped: 0



- Very good
- Average
- Poor
- Not sure

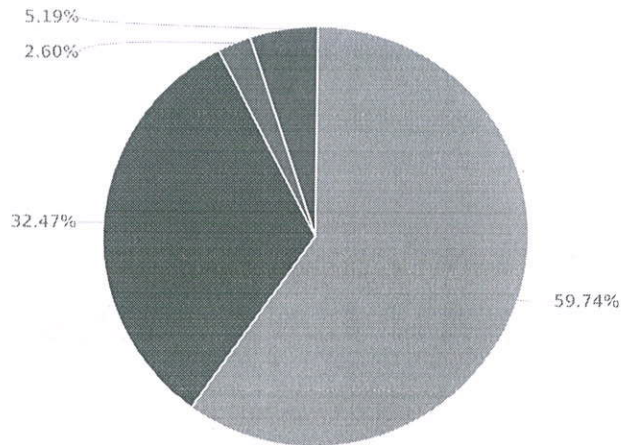
Choices	Response percent	Response count
Very good	48.05%	74
Average	44.16%	68
Poor	7.14%	11
Not sure	0.65%	1


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Q10

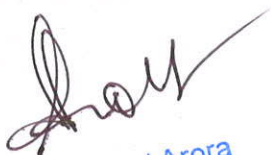
10. How do you grade your institute's paperless(green) initiatives (e.g., I-cloud, Orion software etc.)

Answered: 154 Skipped: 0



- Great initiative
- Average
- Not required
- Not sure.

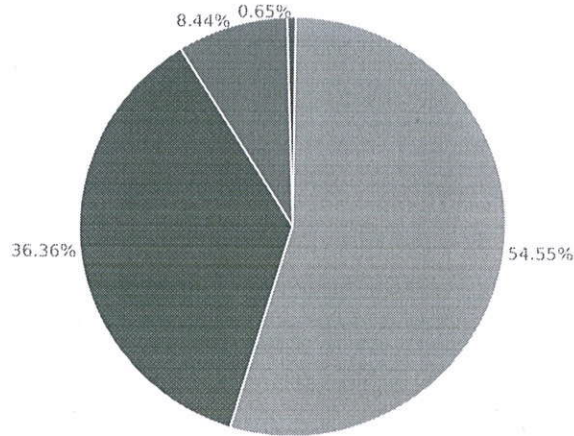
Choices	Response percent	Response count
Great initiative	59.74%	92
Average	32.47%	50
Not required	2.60%	4
Not sure.	5.19%	8


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Q11

11. How do grade the conduct of the non-teaching staff members of the institute (e.g., APO, Library etc.)?

Answered: 154 Skipped: 0



- Extremely well behaved
- Average
- Poor
- Not sure.

Choices	Response percent	Response count
Extremely well behaved	54.55%	84
Average	36.36%	56
Poor	8.44%	13
Not sure.	0.65%	1

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Student Satisfaction Survey

Overall Institutional Performance

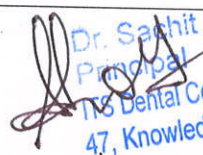
Student Satisfaction Survey (SSS) is one of the mandatory criteria assigned by National Assessment and Accreditation Council (NAAC). It is also a pre qualifier for Assessment and Accreditation of the institution. NAAC has undertaken to conduct a Student Satisfaction Survey from 2017 onwards, result of which must include in the accreditation process. Twenty competency based questions assigned by NAAC regarding Teaching-Learning and Evaluation are used for the survey of the institution. These questions are randomly given to the 20 percent students and responses given by them are included in this survey. This survey is useful to improve the quality of institution in education and infrastructure. We have used Zoho Analytics to interpret the results of the online survey. This study involved Undergraduate and Post Graduate students of BDS as well as MDS courses along with faculty members. A total of 154 members participated actively in this survey.

Based on these observations a meeting was called to order by the Principal, Dr. Sachit Anand Arora on 25/12/2021 at 10:30 AM in Lecture Hall Theatre - 4 between the class representatives, the Registrar, Dr. Shikha (Academic Coordinator) and the representatives from APO Department. During the meeting following points were discussed and agreed upon:

Results are as follows: -

Survey Question 1: How much satisfied are you with your Institute?

Serial No.	Observations	Action taken
01	As per the survey 25% of the respondents were 'Absolutely satisfied' with the Institute	Need to retain these results.
02	66% of the respondent were 'Satisfied' as per the survey.	Need to move this 'Satisfied' category to 'Absolutely satisfied' category. The students had some issues with canteen mess which has been taken care of. Some students had issue with Laundry services which has been done. QualCampus ERP implementation would surely help us to have more


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		'Absolutely satisfied' respondents next time.
03	The percentage of dissatisfactions was about 6% which needs attention.	All the factors that deal in Overall Institutional survey like academic, non-academic, Admin would be inspected. Corrective & preventive action would be initiated by the APO Department.

Survey Question 2: How do you grade your Institute's teaching staff members on their academic skills and ability to impart the same to you?

Serial No.	Observations	Action taken
01	As per the survey 47% of the respondents said 'Excellent' regarding the above survey question.	Need to retain these results.
02	45% of the respondents said 'Good' in response to the above question.	It was agreed upon that teachers would be provided with more resources & skills to teach even better. ERP would also improve this evaluation parameter.
03	The percentage of dissatisfactions was almost negligible in this case.	No action required here.

Survey Question 3: How do you grade your Institute's teaching staff members on their general behavior and conduct with you?

Serial No.	Observations	Action taken
01	As per the survey 40% of the respondents said 'Excellent' regarding the above survey question.	Need to retain these results.
02	47% of the respondents said 'Good' in response to the above question.	More PDP programs would be organized for the teachers. In house training sessions would be held time to time.
03	The percentage of respondents who rated 'Poor' was almost negligible.	No action required here.

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Survey Question 4: Do you think that the use of PPT's over black and board is more encouraging?

Serial No.	Observations	Action taken
01	As per the survey 38% of the respondents said 'Extremely satisfying' regarding the above survey question.	No action required here.
02	49% of the respondents said 'Satisfying' in response to the above question.	No action required here.
03	The level of dissatisfaction was too low i.e. 6%	It was decided & agreed that awareness campaign would be organized by APO Department.

Survey Question 5: How do you grade your hostel's infrastructure and its maintenance?

Serial No.	Observations	Action taken
01	As per the survey 14% of the respondents said 'Excellent' regarding the above survey question.	No action required here.
02	34% of the respondents said 'Good' in response to the above question.	No action required here.
03	36% of the respondents had rated the above question as 'Average'	Need to work on work student grievance in this regard like White wash, rat menace, monkeys, dampness etc. This would be taken care off by the Admin Department.
04	16% of the respondents rated as 'Poor'	Same as above


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Survey Question 6: How do you grade your hostel's mess and mess worker's behavior?

Serial No.	Observations	Action taken
01	12% of the respondents said 'Excellent'	No action required here.
02	32% of the respondents said 'Good' in response to the above question.	No action required here.
03	32% of the respondents had rated the above question as 'Average'.	Need to have more training sessions with pantry staff. Cleanliness as well as behavior of mess worker's to be observed regularly by the APO team.
04	24% of the respondents rated as 'Poor'	Hostel staff would be trained by the vendor. They need to be clean & well mannered. This would be taken off by the vendor under the supervision of Admin team.

Survey Question 7: Do you think the college canteen's ambiance and its food are satisfying?

Serial No.	Observations	Action taken
01	16% of the respondents said 'Yes, extremely'	No action required here.
02	47% of the respondents said 'Yes satisfying' in response to the above question.	No action required here.
03	A significant number of respondents (31%) seem to be 'not satisfied'.	Food quality to be checked regularly by the Admin Department. Need to ensure that caps & gloves are used regularly by the workers. Use of foul language is also a concern. Strict monitoring by Admin department.
04	6% of the respondents were 'Not sure' about the question.	No action required here.

Survey Question 8: How efficient are the grievance cells of your Institute (e.g. woman grievance, student grievance and anti-ragging cell)?

Serial No.	Observations	Action taken
01	30% of the respondents said 'Extremely efficient'	No action required here.
02	60% of the respondents said 'Efficient' in response to the above question.	No action required here.

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03	6% of the respondents were 'Not efficient' about the question.	It was agreed upon that performance of woman grievance, student grievance and anti-ragging would be upgraded by more interactive session, monitoring the progress etc.
04	3% of the respondent said 'takes much longer time to resolve the issue'.	It was decided and agreed upon that time frame would be monitored regularly. Action would be taken against defaulters by the Admin Department.

Survey Question 9: How do you grade your Institute's infrastructure, departments, availability and accessibility of material, common-rooms, library etc.?

Serial No.	Observations	Action taken
01	48% of the respondents said 'Very good'.	No action required here.
02	44% of the respondents said 'Average' in response to the above question.	No action required here.
03	7% of the respondents were 'Poor' about the question.	It was agreed upon that performance of woman grievance, student grievance and anti-ragging would be upgraded by more interactive session, monitoring the progress etc. This would be taken up by the APO Department.

Survey Question 10: How do you grade your Institute's paperless (green) initiatives (e.g. QualCampus ERP, Orion, Zoho applications etc)?

Serial No.	Observations	Action taken
01	60% of the respondents said 'Great initiative'	No action required here.
02	32% of the respondents rated 'Average'	It was agreed that QualCampus ERP would be made more effective & user friendly. The team would ensure that more people take part in it to make it a success by the APO team.
03	3% of the respondents were 'Not required' about the question.	It was decided that more & more people would be shown

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		the importance of paperless office benefits by the APO team.s
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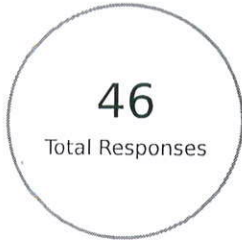
Survey Question 11: How do grade the conduct of non-teaching staff members of the Institute (e.g. APO, Library etc.)?

Serial No.	Observations	Action taken
01	55% of the respondents said 'Extremely well behaved'	No action required here.
02	36% of the respondents rated 'Average'	It was decided & agreed upon that non-teaching staff members would be provided with more trainings to provide better services. More tools would be provided to them for better performance. More surveys would be conducted regularly for better performance by the APO Department.
03	The rate of respondents rating 'Poor' was 8% which needs attention.	It was decided & agreed upon that all efforts like PDP, vocational knowledge etc would be held frequently. The conduct of non-teaching staff members would be observed regularly. Corrective & preventive action if required would be initiated by the APO Department.



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Feedback parents (BDS Students) at the time of joining



46 Completed Responses

0 Partial Responses

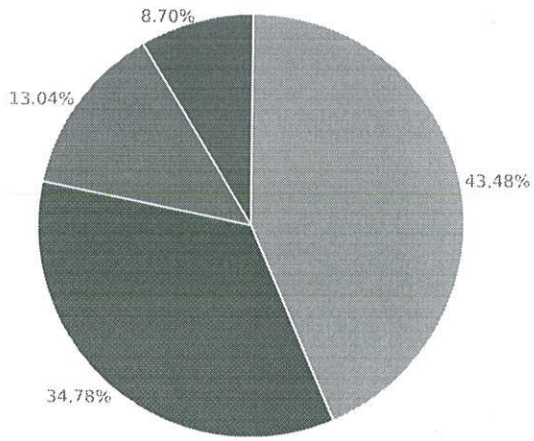


Dr. Sachit Anand Arora
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Q1

1. The ease of admission procedure:

Answered: 46 Skipped: 0



- Excellent
- Good
- Average
- Needs Improvements

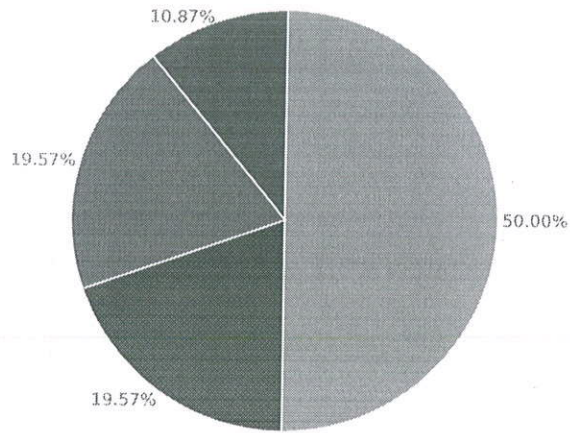
Choices	Response percent	Response count
Excellent	43.48%	20
Good	34.78%	16
Average	13.04%	6
Needs Improvements	8.70%	4

Dr. Sachin Anand Arora
Principal
J.S. Dental College, Hospital & Research Centre
47, Knowledge Park-III, Gr. Noida (U.P)

Q2

2. Quality of counselling and guidance provided during admission process:

Answered: 46 Skipped: 0



- Excellent
- Good
- Average
- Needs Improvements

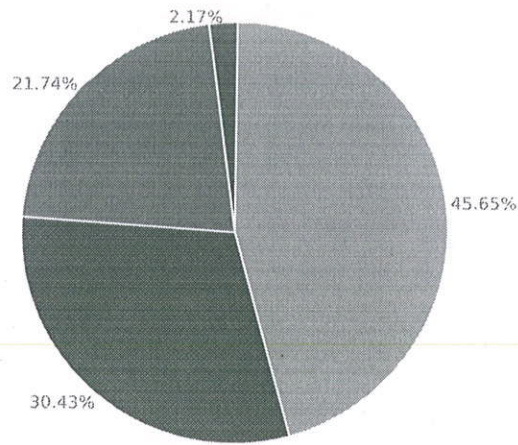
Choices	Response percent	Response count
Excellent	50.00%	23
Good	19.57%	9
Average	19.57%	9
Needs Improvements	10.87%	5

Dr. Sachit Anand Arora
Principal
ITS Dental College, Hospital & Research Centre
47, Knowledge Park-III, Gr. Noida (U.P)

Q3

3. Co-operation and assistance provided by college staff during admission process.

Answered: 46 Skipped: 0



- Excellent
- Good
- Average
- Needs Improvements

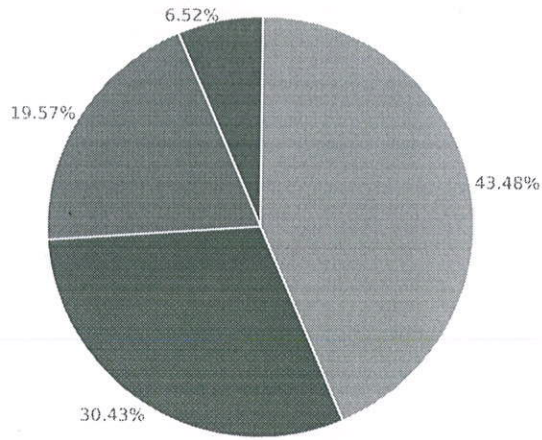
Choices	Response percent	Response count
Excellent	45.65%	21
Good	30.43%	14
Average	21.74%	10
Needs Improvements	2.17%	1

Dr. Sachit Anand Arora
Principal
ITS Dental College, Hospital & Research Centre
47, Knowledge Park-III, Gr. Noida (U.P)

Q4

4. Use of Information and communication technology (ICT) during admission process

Answered: 46 Skipped: 0



- Excellent
- Good
- Average
- Needs Improvements

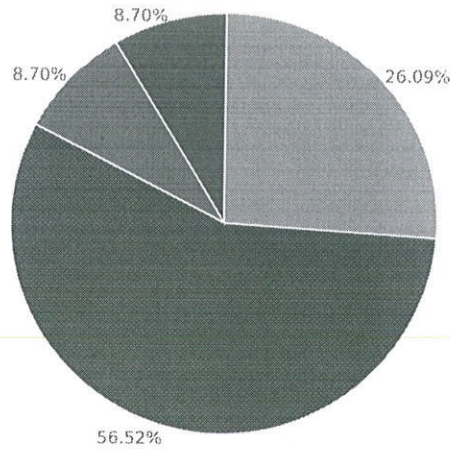
Choices	Response percent	Response count
Excellent	43.48%	20
Good	30.43%	14
Average	19.57%	9
Needs Improvements	6.52%	3

Dr. Sachit Anand Arora
Principal
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47, Knowledge Park-III, Gr. Noida (U.P)

Q5

5. Information provided on the Website.

Answered: 46 Skipped: 0



- Excellent
- Good
- Average
- Needs Improvements

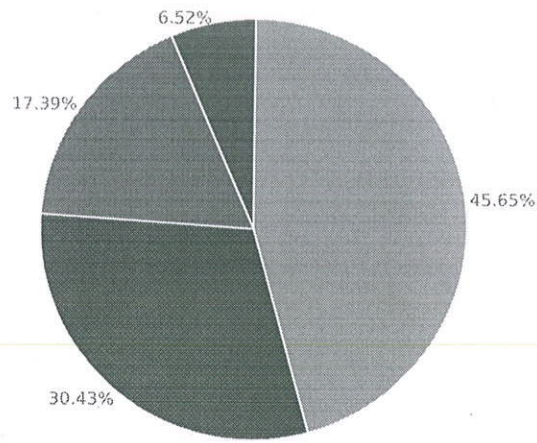
Choices	Response percent	Response count
Excellent	26.09%	12
Good	56.52%	26
Average	8.70%	4
Needs Improvements	8.70%	4

Dr. Sachit Anand Arora
Principal
ITS Dental College, Hospital & Research Centre
47, Knowledge Park-III, Gr. Noida (U.P)

Q6

6. Overall rating of the admission process

Answered: 46 Skipped: 0



- Excellent
- Good
- Average
- Needs Improvements

Choices	Response percent	Response count
Excellent	45.65%	21
Good	30.43%	14
Average	17.39%	8
Needs Improvements	6.52%	3

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Feedback parents (BDS Students) at the time of joining Survey Analysis

We have used Zoho Analytics to interpret the results of the online survey. This study involved feedback of parents of our BDS course at the time of their joining. A total of 46 parents participated actively in this survey.

Based on these observations a meeting was called to order by the Principal, Dr. Sachit Anand Arora on 25/12/2021 at 10:30 AM in Lecture Hall Theatre - 4 between the class representatives, the Registrar, Dr. Shikha (Academic Coordinator) and the representatives from APO Department. During the meeting following points were discussed and agreed upon:

Results are as follows: -

Survey Question 1: The ease of admission procedure.

Serial No.	Observations	Action taken
01	As per the survey 44% of the respondents were 'Excellent' with the Institute	Need to retain these results.
02	35% of the respondents with the answer 'Good'.	Need to move this 'Satisfied' category to 'Absolutely satisfied' category. The students had some issues with canteen mess which has been taken care of. Some students had issue with Laundry services which has been done. QualCampus ERP implementation would surely help us to have more 'Absolutely satisfied' respondents next time. Ownership APO Department.
03	13% of the respondents said 'Average'. Since this is a significant number. Henceforth it requires attention.	This would be taken care of by Point No. 2 above.



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Survey Question 2: Quality of counselling and guidance provided during admission process:

Serial No.	Observations	Action taken
01	As per the survey 50% of the respondents said 'Excellent' regarding the above survey question.	No action required in this case.
02	20% of the respondents said 'Good' in response to the above question.	No action required in this case.
03	About 30% of the respondents were of the opinion that the 'Quality of counselling and guidance provided during admission process' needs improvement. Since this number is significant an action plan was made as per next column.	It was decided & agreed upon that PDP/Counselling related courses would be imparted to the concerned staff. They would be observed periodically by the APO Department.

Survey Question 3: Cooperation and assistance provided by college staff during admission process.

Serial No.	Observations	Action taken
01	As per the survey 46% of the respondents said 'Excellent' regarding the above survey question.	No action required in this case.
02	31% of the respondents said 'Good' in response to the above question.	No action required in this case.
03	The percentage of respondents who rated the survey question as 'Average' was 22% Since this percentage is significant an action plan needs to be drawn.	It was decided & agreed upon that PDP/Counselling related courses would be imparted to the concerned staff. They would be observed periodically by the APO Department.



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Survey Question 4: Use of Information and communication technology (ICT) during admission process.

Serial No.	Observations	Action taken
01	As per the survey 43% of the respondents said 'Excellent' regarding the above survey question.	No action required in this case.
02	30% of the respondents said 'Good' in response to the above question.	No action required in this case.
03	The percentage of respondents who indicated that 'Use of Information and communication technology (ICT) during admission process' needs Improvement 27% Since this percentage is significant an action plan was drawn as per next column.	A review of available ICT Technologies available in the market would be the IT Department. All the possible updations would be done with information to APO Department.

Survey Question 5: Information provided on the Website.

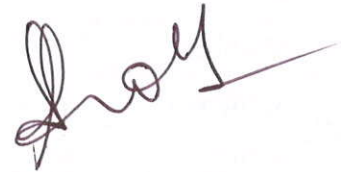
Serial No.	Observations	Action taken
01	As per the survey 26% of the respondents said 'Excellent' regarding the above survey question.	No action required in this case.
02	57% of the respondents said 'Good' in response to the above question.	No action required in this case.
03	18% of the respondents had rated regarding slight improvement on the 'Information provided on the Website'. Since this is a significant number an action plan was drafted as per next column.	The IT Department was asked to go through the content/technology of the existing website. Necessary changes would be incorporated after approval.

Survey Question 6: Overall rating of the admission process.

Serial No.	Observations	Action taken
01	46% of the respondents said 'Excellent'	No action required in this case.
02	30% of the respondents said 'Good' in response to the above question.	No action required in this case.
03	24% of the respondents seemed to be looking for some changes in the admission process as per the survey. Since this number is significant an action plan was drawn based on the observations.	The overall admission process would be investigated by the APO Department in consultation with the Principal's office. Necessary changes would be

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	incorporated accordingly after approval.
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FEEDBACK PARENTS (MDS STUDENTS) AT THE TIME OF JOINING

61
Total Responses

61 Completed Responses

0 Partial Responses

258
Survey Visits

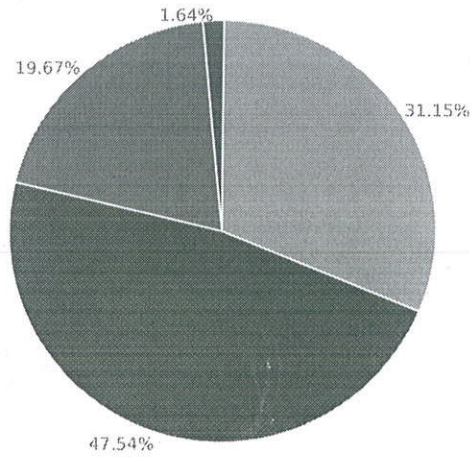


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Q1


The ease of admission procedure:

Answered: 61 Skipped: 0



- Excellent
- Good
- Average
- Needs Improvements

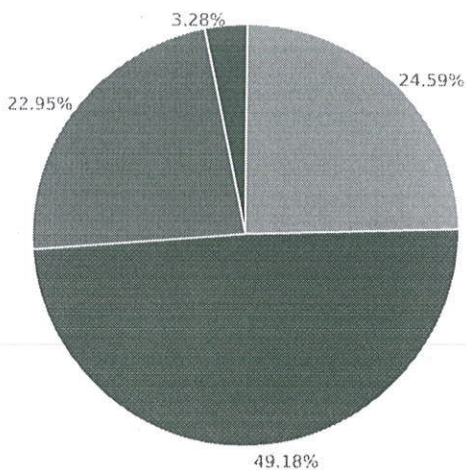
Choices	Response percent	Response count
Excellent	31.15%	19
Good	47.54%	29
Average	19.67%	12
Needs Improvements	1.64%	1


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Q2

Quality of counselling and guidance provided during admission process:

Answered: 61 Skipped: 0



- Excellent
- Good
- Average
- Needs Improvements

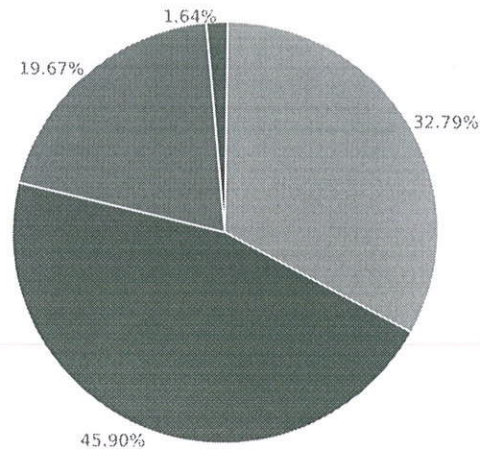
Choices	Response percent	Response count
Excellent	24.59%	15
Good	49.18%	30
Average	22.95%	14
Needs Improvements	3.28%	2

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Q3


Co-operation and assistance provided by college staff during admission process.

Answered: 61 Skipped: 0



- Excellent
- Good
- Average
- Needs Improvements

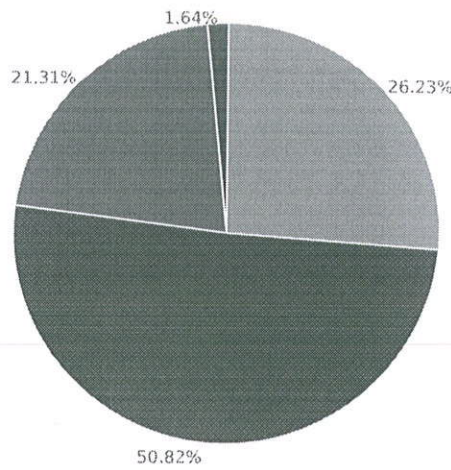
Choices	Response percent	Response count
Excellent	32.79%	20
Good	45.90%	28
Average	19.67%	12
Needs Improvements	1.64%	1


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Q4

Use of Information and communication technology(ICT) during admission process

Answered: 61 Skipped: 0



- Excellent
- Good
- Average
- Needs Improvements

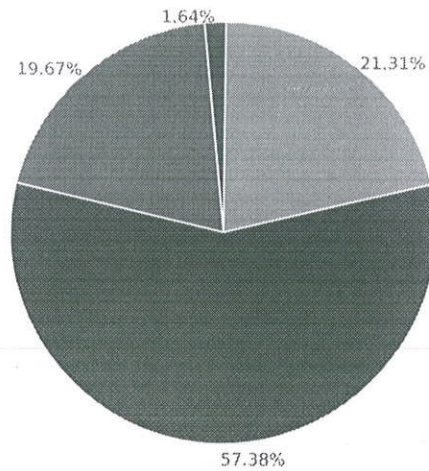
Choices	Response percent	Response count
Excellent	26.23%	16
Good	50.82%	31
Average	21.31%	13
Needs Improvements	1.64%	1

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Q5

Information provided on the Website.

Answered: 61 Skipped: 0



- Excellent
- Good
- Average
- Needs Improvements

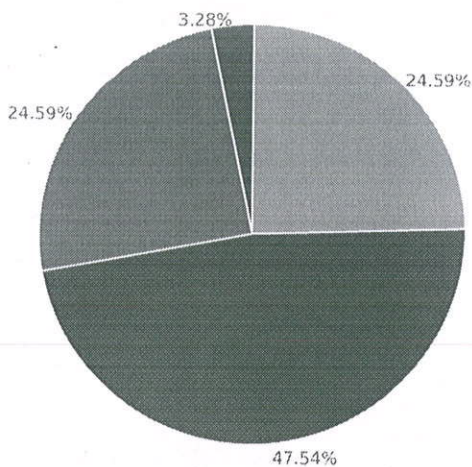
Choices	Response percent	Response count
Excellent	21.31%	13
Good	57.38%	35
Average	19.67%	12
Needs Improvements	1.64%	1

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Q6

Overall rating of the admission process

Answered: 61 Skipped: 0



- Excellent
- Good
- Average
- Needs Improvements

Choices	Response percent	Response count
Excellent	24.59%	15
Good	47.54%	29
Average	24.59%	15
Needs Improvements	3.28%	2

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Principal
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47, Knowledge Park-III, Gr. Noida (U.P)

FEEDBACK PARENTS (MDS STUDENTS) AT THE TIME OF JOINING SURVEY ANALYSIS

The institute collects feedback from the parents with the objective to know about institute's academic and administrative progress. Usually, these feedbacks are collected in annual parents meeting or at the end of academic year on the regular basis. The institute has also developed mechanism for the parents to get connected with the institute through the class counselors for monitoring the progress of their wards effectively. The institute seeks feedback from parents for further improvements in teaching-learning and administrative practices.

Based on these observations a meeting was called to order by the Principal, Dr. Sachit Anand Arora on 25/12/2021 at 10:30 AM in Lecture Hall Theatre - 4 between the class representatives, the Registrar, Dr. Shikha (Academic Coordinator) and the representatives from APO Department. During the meeting following points were discussed and agreed upon:

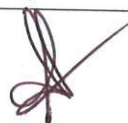
Results are as follows: -

Survey Question 1: The ease of admission procedure

Serial No.	Observations	Action taken
01	The percentage of satisfied respondents was almost 79.	No action required in this case.
02	About 21% of the participants were looking for ease in the MDS admission process. Since this number is significant an action plan was drawn as per next column.	The APO Department would go through the SOP of the admission process. Necessary changes would be incorporated if required.

Survey Question 2: Quality of counselling and guidance provided during admission process

Serial No.	Observations	Action taken
01	As per the survey 75% of the respondents seemed to be satisfied with the Quality of counselling and guidance provided during admission process	No changes required in this case.



02	About 26% of the respondents were looking for a change in this survey question. Since this figure is significant an action plan was drawn accordingly.	The entire process would be explored once again in the counselling process. All the necessary gaps would be filled, if required by the APO Department.
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Survey Question 3: Cooperation and assistance provided by college staff during admission process.

Serial No.	Observations	Action taken
01	As per the survey 79% of the respondents seemed to be satisfied with the Cooperation and assistance provided by college staff during admission process.	No action required in this case.
02	About 21% of the respondents were looking for a change in the Cooperation and assistance provided by college staff during admission process. As we can see here that this number is significant henceforth an action plan was drafted as per next column.	The entire process would be explored once again in the counselling process. All the necessary gaps would be filled, if required by the APO Department.

Survey Question 4: Use of Information and Communication Technology (ICT) during admission process.

Serial No.	Observations	Action taken
01	As per the survey about 77% of the respondents had responded with satisfaction.	No action required in this case.
02	About 23% of the respondents were looking for advancement in Use of Information and Communication Technology (ICT) during admission process. Since this number is significant an action plan was drawn accordingly.	It was decided & agreed upon that the present use of ICT would be reviewed as per the requirement. Necessary changes would be incorporated accordingly if required by the IT Department under the knowledge of APO Department.



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Survey Question 5: Information provided on the Website.

Serial No.	Observations	Action taken
01	As per the survey around 78% of the respondents seem to be fine with this question.	No action required in this case.
02	22% of the respondents seemed to be looking for changes in the information provided on the website. Since this figure is significant an action plan was drawn accordingly.	The content/technology of the website would be reviewed by the IT team. Necessary changes would be suggested by them to the Management. Necessary changes would be done if required.

Survey Question 6: Overall rating of the admission process

Serial No.	Observations	Action taken
01	About 71% of the respondents	No action required here.
02	29% of the respondents were not satisfied with overall admission process. Since this number is significant an action plan was drawn accordingly.	The SOP of the entire process would be reviewed by the APO Department. Recommendations would put forward to Principal office. Necessary points would be incorporated based of the Principal Office recommendations.



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ALUMNI FEEDBACK



60 Completed Responses

0 Partial Responses

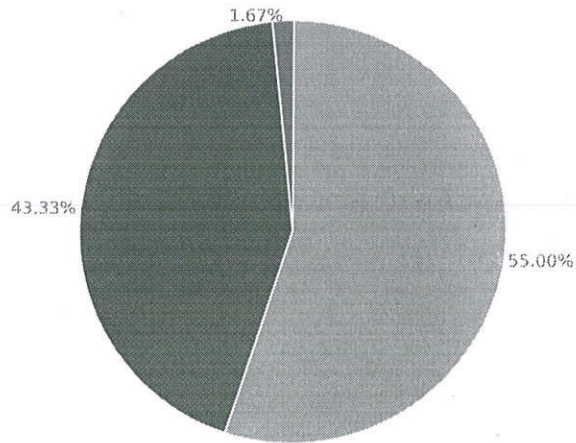


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Q1

1. How much satisfied are you with the quality of education you were imparted 1.in your institute?

Answered: 60 Skipped: 0



- Absolutely satisfied
- Satisfied
- Not satisfied
- Not sure

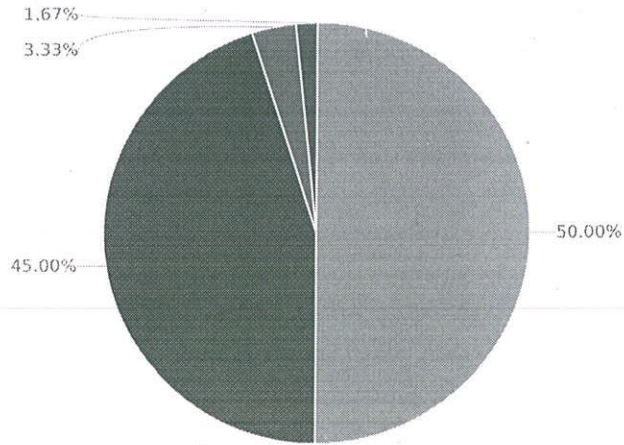
Choices	Response percent	Response count
Absolutely satisfied	55.00%	33
Satisfied	43.33%	26
Not satisfied	1.67%	1
Not sure	0.00%	0

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Principal
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Q2

2. Do you think that more emphasis on practical/interaction/usage of multiple teaching aids-based learning is encouraging over the conventional black-board teaching?

Answered: 60 Skipped: 0



- Yes, extremely
- Yes, satisfying
- No
- Not sure

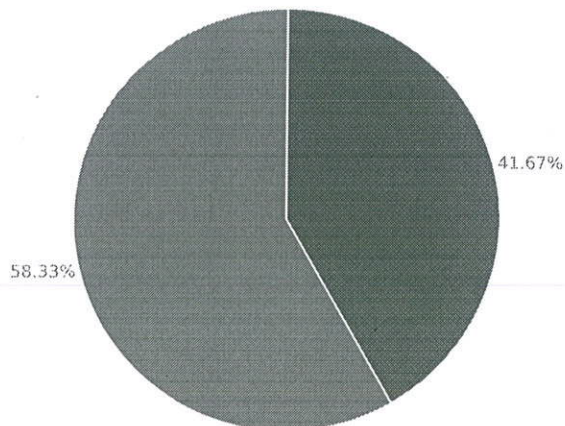
Choices	Response percent	Response count
Yes, extremely	50.00%	30
Yes, satisfying	45.00%	27
No	3.33%	2
Not sure	1.67%	1

Dr. Sachit Anand Arora
Principal
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Q3


3. Do you think the number of hours of teaching/academics was in balance with the practical /pre-clinical/clinical exercises?

Answered: 60 Skipped: 0



- There should be more of theory/academics
- There should be more of practical/pre-clinical/clinical work
- The balance is good, no changes are needed
- Not sure

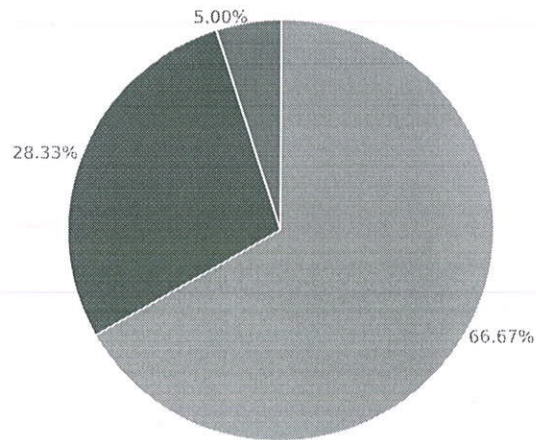
Choices	Response percent	Response count
There should be more of theory/academics	0.00%	0
There should be more of practical/pre-clinical/clinical work	41.67%	25
The balance is good, no changes are needed	58.33%	35
Not sure	0.00%	0


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Principal
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Q4

4. How do you grade your institute's infra-structure, departments, availability and accessibility of material, common-rooms, library, canteen etc?

Answered: 60 Skipped: 0



● Very good

● Average

● Poor

● Not sure

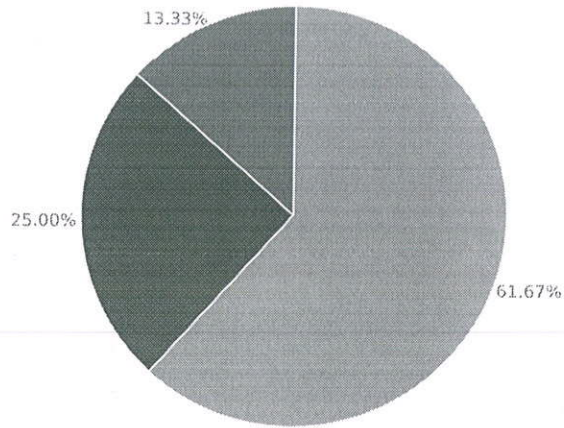
Choices	Response percent	Response count
Very good	66.67%	40
Average	28.33%	17
Poor	5.00%	3
Not sure	0.00%	0

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Q5

5. Do you think that the Syllabus/Curriculum requires an updation?

Answered: 60 Skipped: 0



● Yes ● No ● Not sure

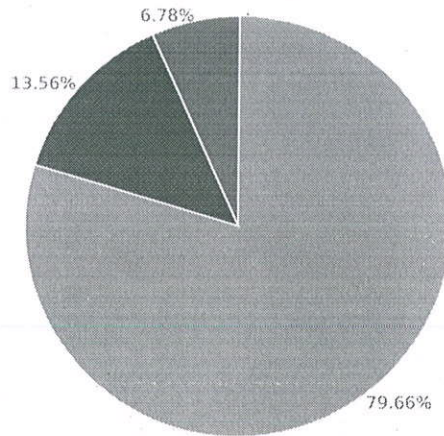
Choices	Response percent	Response count
Yes	61.67%	37
No	25.00%	15
Not sure	13.33%	8

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Q6

6. Do you think that the Syllabus/Curriculum is helping you in your future perspective?

Answered: 59 Skipped: 1



● Yes

● No

● Not sure

Choices	Response percent	Response count
Yes	79.66%	47
No	13.56%	8
Not sure	6.78%	4

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Alumni Feedback

Survey Analysis

This survey was done by the Alumni online. We had designed a special feedback form on curriculum development. It is the tradition of the college to involve alumni in its activities. We believe that alumni feedback is an important source of information for betterment and development of the institution.

The survey was conducted online through Zoho Analysis. The sample size was sixty in this case.

Based on these observations a meeting was called to order by the Principal, Dr. Sachit Anand Arora on 25/12/2021 at 10:30 AM in Lecture Hall Theatre - 4 between the class representatives, the Registrar, Dr. Shikha (Academic Coordinator) and the representatives from APO Department. During the meeting following points were discussed and agreed upon:


Results are as follows: -

Survey Question 1: How much satisfied are you with the quality of education you were imparted in your Institute?

Serial No.	Observations	Action taken
01	55% of the respondents were 'Absolutely satisfied' with this question.	No action to be taken in this case.
02	43% of the respondent were 'Satisfied' as per the survey.	No action to be taken in this case.
03	About 2% of the respondents were not satisfied with the quality of education that was imparted to them in this Institute.	No action required here as the percent is insignificant.

Survey Question 2: Do you think that more emphasis on practical/interaction/usage of multiple teaching aids-based learning is encouraging over the conventional black-board teaching?

Serial No.	Observations	Action taken
01	As per the survey 50% of the respondents said 'Yes, extremely' regarding the above survey question.	No action to be taken in this case.
02	45% of the respondents said 'Yes, satisfying' in response to the above question.	No action to be taken in this case.
03	The percentage of dissatisfactions was almost negligible (3%) in this case.	No action to be taken in this case.


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Survey Question 3: Do you think the number of hours of teaching/academics was in balance with the practical/pre-clinical/clinical exercises?

Serial No.	Observations	Action taken
01	As per the survey 42% of the respondents said 'There should be more of practical/pre-clinical/clinical work' regarding the above survey question.	As this percentage is higher it was decided & agreed upon that the number of practical/pre-clinical/clinical work would be reviewed against respective courses. If required, the duration of the courses may be altered as advised by the respondents by the APO Department.
02	58% of the respondents said 'The balance is good, no changes are needed' in response to the above question.	No action to be taken in this case.

Survey Question 4: How do you grade your institute's infra-structure, departments, availability and accessibility of material, common-rooms, library, canteen etc.?

Serial No.	Observations	Action taken
01	As per the survey 67% of the respondents said 'Very good' regarding the above survey question.	No action required here.
02	28% of the respondents said 'Average' in response to the above question.	This point needs attention. The Admin Department has been as asked to look into this & come up with an action plan.
03	The level of dissatisfaction was too low i.e. 5%	This point would be covered under point 2 above.

Survey Question 5: Do you think that the Syllabus/Curriculum requires an updation?

Serial No.	Observations	Action taken
01	As per the survey 62% of the respondents said 'Yes' regarding the above survey question. As we can see that this number is significantly higher this observation needs attention.	The APO Department in consultation with the Principal Office would work on this query. Appropriate changes would be applied wherever required.
02	25% of the respondents said 'No' in response to the above question.	No action required here.

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Survey Question 6: Do you think that the Syllabus/Curriculum is helping you in your future perspective?

Serial No.	Observations	Action taken
01	80% of the respondents said 'Yes'	No action required in this case.
02	14% of the respondents said 'No' in response to the above question. This query needs attention.	It was decided & agreed upon that the Syllabus/Curriculum should be reviewed by the APO Department in consultation with Principal office. If required it may be altered as per requirement.
03	7% of the respondents had rated the above question as 'Not sure'.	No action required in this case.

Survey Question 7: Do you think the college canteen's ambiance and its food are satisfying?

Serial No.	Observations	Action taken
01	16% of the respondents said 'Yes, extremely'	No action required here.
02	47% of the respondents said 'Yes satisfying' in response to the above question.	No action required here.
03	A significant number of respondents (31%) seem to be 'not satisfied'.	Food quality to be checked regularly by the Admin Department. Need to ensure that caps & gloves are used regularly by the workers. Use of foul language is also a concern. Strict monitoring by Admin department.
04	6% of the respondents were 'Not sure' about the question.	No action required here.



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Principal
ITS Dental College, Hospital & Research Centre
47, Knowledge Park-III, Gr. Noida (U.P)

NEW HIRE ON BOARDING FEEDBACK SURVEY

17
Total Responses

17 Completed Responses

0 Partial Responses

136
Survey Visits


Dr. Sachit Anand Arora
Principal
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Q1

1. Which department do you work in?

Answered: 17 Skipped: 0

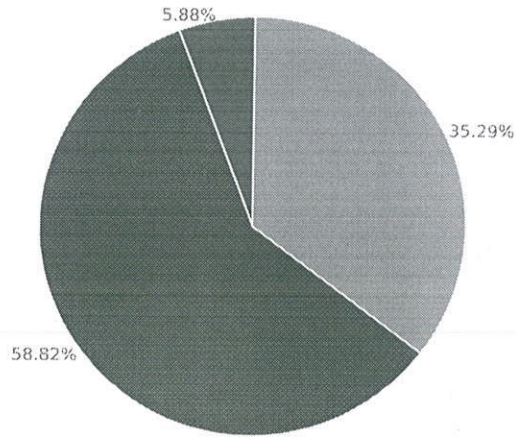
1. Dental bee
2. HR
3. HR
4. APO
5. APO
6. Oral and Maxillofacial Surgery
7. Sales
8. Microbiology
9. Orthodontics
10. Associate Operations
11. Conservative & Endodontics
12. Dental Bee
13. Prosthodontics
14. Operations
15. Administration
16. Oral and maxillofacial surgery
17. Administration



Dr. Sachin Kumar
Principal
ITS Dental College, Ho-12, Knowledge Centre
47, Knowledge Park-III, Gr. Noida (U.P)

1. Overall, how valuable was the new hire on boarding at our college?

Answered: 17 Skipped: 0



- (i) Extremely Valuable
- (ii) Very Valuable
- (iii) Somewhat Valuable
- (iv) Not so valuable
- (v) Not valuable at all

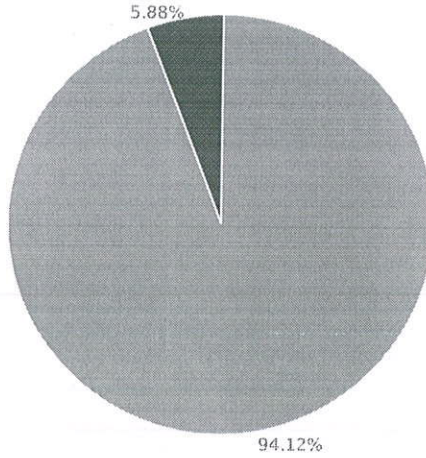
Choices	Response percent	Response count
(i) Extremely Valuable	35.29%	6
(ii) Very Valuable	58.82%	10
(iii) Somewhat Valuable	0.00%	0
(iv) Not so valuable	5.88%	1
(v) Not valuable at all	0.00%	0

Dr. Sachit Anand Arora
 Principal
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 47, Knowledge Park-III, Gr. Noida (U.P)

Q3

1. Prior to your first day at work, did you feel you had received all the necessary information such as the schedule of the on boarding process?

Answered: 17 Skipped: 0



● YES

● No

Choices	Response percent	Response count
YES	94.12%	16
No	5.88%	1


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Principal
ITS Dental College, Hospital & Research Centre
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1. What else would have been useful for you to know to get you started?

Answered: 17 Skipped: 0

1. Good
2. 1. Department interaction 2. Job role 3. Value of your position in organization 4. Future goal for that particular person's with organization growth
3. Nil
4. It was ok
5. Little more induction training.
6. Total leaves allowed
7. No comments
8. Maybe all covered.
9. Satisfied with all the information shared
10. A good appreciation on my appreciable work and feedback if i am lacking something with , will enhance my every steps towards my work.
11. Work place and working enviromnet
12. I think before hiring any candidate one should be very clear about what candidate we are actually looking for ,it's wrong to decide it 1month after a candidate is been hired and has joined the organisation. It's unethical to tell any candidate that you come from a settled family you can adjust ,your salary is very high etc.
13. The process was smooth and transparent
14. Detailed job description
15. More Information about college
16. No
17. Nothing. Every thing is correctly aligned.

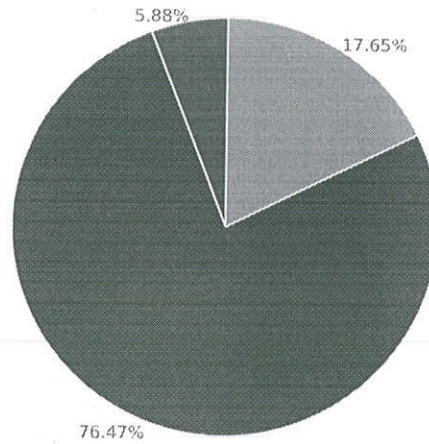


Dr. Sachit Anand Arora
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47, Knowledge Park-III, Gr. Noida (U.P)

Q5

How clear did you find the information presented during the on boarding?

Answered: 17 Skipped: 0



● (i) Extremely Clear

● (ii) Very Clear

● (iii) Somewhat Clear

● (iv) Not So Clear

● (v) Not Clear at All

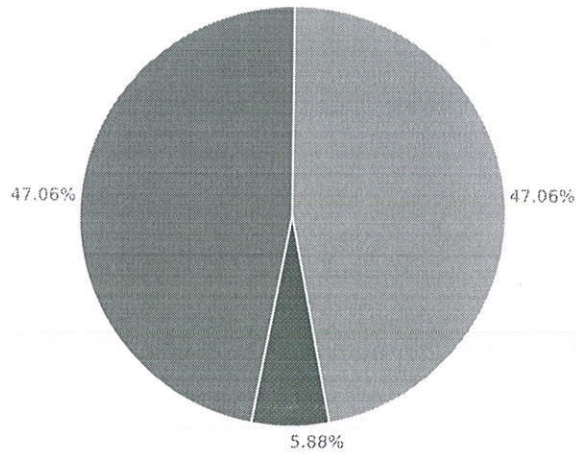
Choices	Response percent	Response count
(i) Extremely Clear	17.65%	3
(ii) Very Clear	76.47%	13
(iii) Somewhat Clear	0.00%	0
(iv) Not So Clear	5.88%	1
(v) Not Clear at All	0.00%	0

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Principal
ITS Dental College, Hospital & Research Centre
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Q6

Should on boarding have been longer, shorter, or was it just right?

Answered: 17 Skipped: 0



● (i) Longer

● (ii) Shorter

● (iii) Just about right

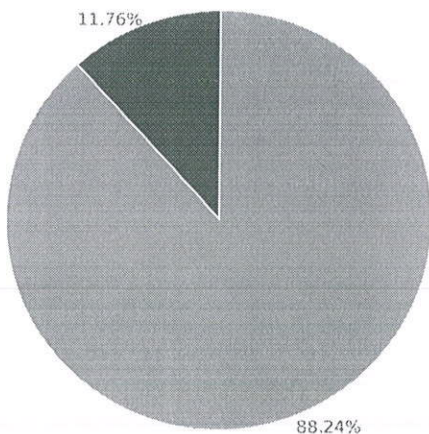
Choices	Response percent	Response count
(i) Longer	47.06%	8
(ii) Shorter	5.88%	1
(iii) Just about right	47.06%	8

Dr. Sachit Anand Arora
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ITS Dental College, Hospital & Research Centre
47, Knowledge Park-III, Gr. Noida (U.P)

Q7

1. Was your desktop/ laptop equipment ready when you arrived at the office on your first day?

Answered: 17 Skipped: 0



Yes

No

Choices	Response percent	Response count
Yes	88.24%	15
No	11.76%	2

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1. Any further comments regarding the on boarding process?

Answered: 17 Skipped: 0

1. Good
2. Good and I am part of HR, So I am working on it to improve smooth and attractive ON-Boarding.
3. Nil
4. good
5. No
6. Process was fine
7. No comments
8. Maybe all covered.
9. None
10. It was extremely valuable with proper and detailed information , that helped me to go forward with acceptance of my work.
11. No
12. Please make sure while hiring a candidate that if you expect the loyalty of staying longer with the organisation, please stick to it from your end also .
13. No
14. All ok
15. No
16. No
17. no



Dr. Sachit Anand Arora
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New Hire on Boarding Survey Analysis

The goal of this survey is to provide a positive experience for new hires during the first days with the company, and we would like to have new hire feedback regarding the orientation and onboarding experience. We will use this information to improve on procedures for future new hires.

The sample size was 17. It was a random survey for the participants.

Based on these observations a meeting was called to order by the Principal, Dr. Sachit Anand Arora on 25/12/2021 at 10:30 AM in Lecture Hall Theatre - 4 between the class representatives, the Registrar, Dr. Shikha (Academic Coordinator) and the representatives from APO Department. During the meeting following points were discussed and agreed upon:

Results are as follows: -

Survey Question 1: Overall, how valuable was the new hire on boarding at your college?

Serial No.	Observations	Action taken
01	As per the survey 35% of the respondents said 'Extremely valuable' with the boarding at the college.	No action needed here.
02	59% of the respondent said 'Very valuable' as per the survey.	No action needed here.
03	The percentage of dissatisfactions was about 6% which needs attention.	Based on the feedback the orientation program was be made more effective. The slides used by HR Department would be reviewed & revised. It would be made a little more 1:1 program. This action would be initiated by the HR Department.

Survey Question 2: Prior to your first day at work, did you feel you had received all the necessary information such as the schedule of the on boarding process?

Serial No.	Observations	Action taken
01	As per the survey 94% of the respondents said 'Excellent' regarding the above survey question.	No action needed here.
02	6% of the respondents said 'No' in response to the above question.	It was discussed & agreed upon that this matter would be

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		investigated by the APO Department.
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Survey Question 3: How clear did you find the information presented during the boarding?

Serial No.	Observations	Action taken
01	As per the survey 18% of the respondents said 'Extremely Clear' regarding the above survey question.	No action needed here.
02	76% of the respondents said 'Very Clear' in response to the above question.	No action needed here.
03	6% of the respondents said 'Not so clear'.	The APO Department needs to explore this response. It seems that the presenter needs to be a little more precise & clear.

Survey Question 4: Should on boarding have been longer, shorter, or was it just right?

Serial No.	Observations	Action taken
01	As per the survey 47% of the respondents said 'Longer' regarding the above survey question.	The HR Department has been asked to rework on this observation & come up with an action plan.
02	6% of the respondents said 'Shorter' in response to the above question.	No action required here as the response is almost insignificant.
03	47% of the respondents said that the it should have been 'Just about right'.	With the resolution of Point No.1 this query would be resolved by itself.

Survey Question 5: Was your desktop/laptop equipment ready when your arrived at the office on your first day?

Serial No.	Observations	Action taken
01	As per the survey 88% of the respondents said 'Yes' regarding the above survey question.	No action required here.
02	12% of the respondents said 'No' in response to the above question.	This task has been assigned to IT Department. They have been asked to be more careful in the future. This would be observed by APO department in the future.



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Besides these there were some open ended questions in the survey. A brief summary of the responses is as follows: -

1. Most of the respondents said that the overall boarding process was satisfactory.
2. A small number of participants had said that there should be modifications in the program. The same has been incorporated in the action plan.



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Principal
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Induction Training Feedback form

9
Total Responses

9 Completed Responses

0 Partial Responses

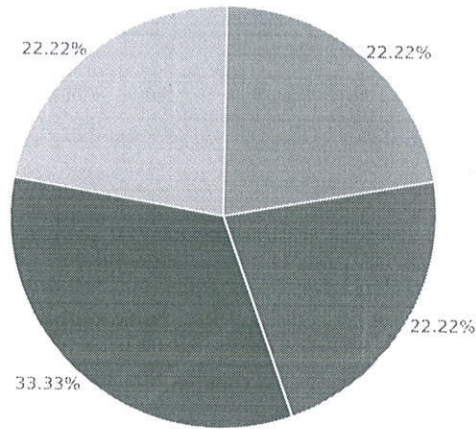
53
Survey Visits


Dr. Sachit Anand Arora
Principal
ITS Dental College, Hospital & Research Centre
47, Knowledge Park-III, Gr. Noida (U.P)

Q1

How would you rate the induction overall?

Answered: 9 Skipped: 0



- Very poor
- Poor
- Neutral
- Good
- Very good

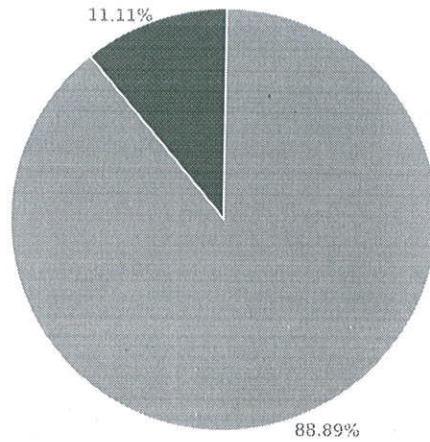
Choices	Response percent	Response count
Very poor	22.22%	2
Poor	0.00%	0
Neutral	22.22%	2
Good	33.33%	3
Very good	22.22%	2


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Q2

Did it provide you with valuable information to help you do your job?

Answered: 9 Skipped: 0



Yes

No

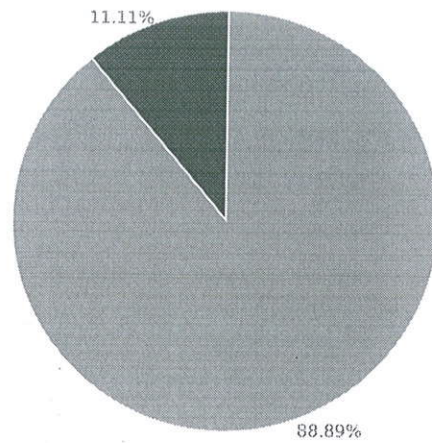
Choices	Response percent	Response count
Yes	88.89%	8
No	11.11%	1

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Principal
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Q3

Did it help you understand more about the organisation and its people?

Answered: 9 Skipped: 0



Yes

No

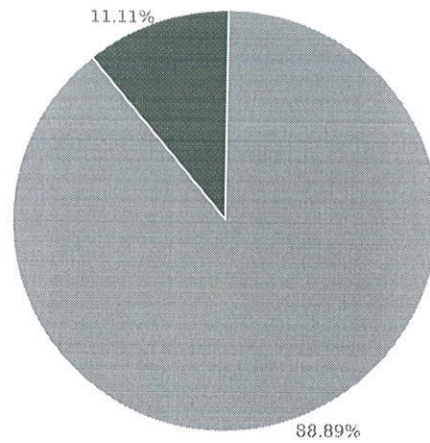
Choices	Response percent	Response count
Yes	88.89%	8
No	11.11%	1

Dr. Santosh Kumar Arora
Principal
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Q4

Did the people you meet know their stuff?


Answered: 9 Skipped: 0



● Yes

● No

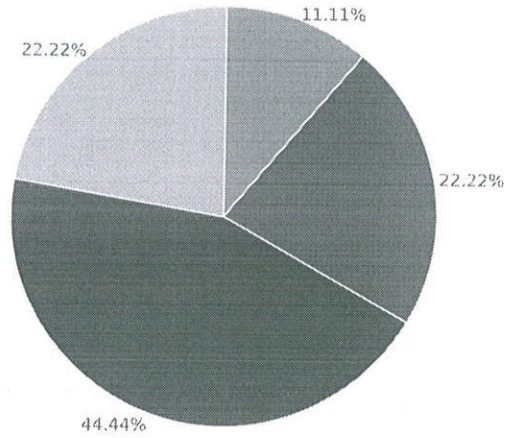
Choices	Response percent	Response count
Yes	88.89%	8
No	11.11%	1


Dr. Sachit Anand Arora
Principal
ITS Dental College, Hospital & Research Centre
47, Knowledge Park-III, Gr. Noida (U.P)

Q5

How was the quality of information provided?

Answered: 9 Skipped: 0



● Very poor

● Poor

● Neutral

● Good

● Very good

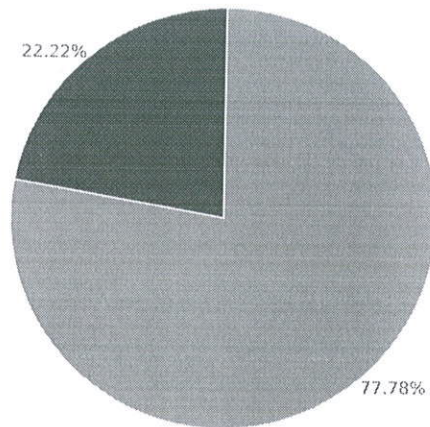
Choices	Response percent	Response count
Very poor	11.11%	1
Poor	0.00%	0
Neutral	22.22%	2
Good	44.44%	4
Very good	22.22%	2


Dr. Sachin Anand Arora
Principal
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Q6

Did the programme meet your needs?


Answered: 9 Skipped: 0



Yes

No

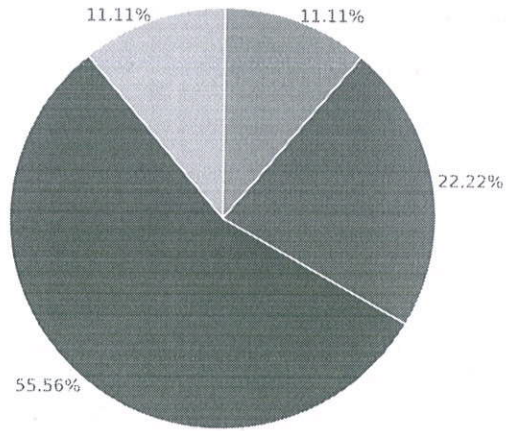
Choices	Response percent	Response count
Yes	77.78%	7
No	22.22%	2


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Principal
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Q7

How did you find the structure of the programme?

Answered: 9 Skipped: 0



- Very poor
- Poor
- Neutral
- Good
- Very good

Choices	Response percent	Response count
Very poor	11.11%	1
Poor	0.00%	0
Neutral	22.22%	2
Good	55.56%	5
Very good	11.11%	1


Dr. Sachit Anand Arora
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47, Knowledge Park-III, Gr. Noida (U.P)

Induction Training Feedback Survey Analysis

Induction Training Feedback is aimed at analysis of the existing induction process & making the necessary changes if required. This survey was done online. The results were analyzed using Zoho Analytics application. A random online survey was conducted with a sample size of nine. Observations & recommendations were recorded accordingly.

Based on these observations a meeting was called to order by the Principal, Dr. Sachit Anand Arora on 25/12/2021 at 10:30 AM in Lecture Hall Theatre - 4 between the class representatives, the Registrar, Dr. Shikha (Academic Coordinator) and the representatives from APO Department. During the meeting following points were discussed and agreed upon:

Results are as follows: -

Survey Question 1: How would you rate the induction overall?

Serial No.	Observations	Action taken
01	As per the survey 55% of the respondents were satisfied with the overall induction process.	No action required in this case.
02	22% of the respondent were 'not satisfied' as per the survey. Since this figure is significant an action plan was drawn accordingly.	The SOP of the induction process would be reviewed by the HR Department. Recommendations by HR Department would be submitted to the Principal Office. Changes if any would be incorporated.
03	The percentage of Neutral respondents was 22%	No action required in this case.

Survey Question 2: Did it provide you with the valuable information to help you do your job?

Serial No.	Observations	Action taken
01	As per the survey 89% of the respondents said 'Yes' regarding the above survey question.	No action required in this case.
02	11% of the respondents said 'No' in response to the above question.	The SOP of the induction process would be reviewed by the HR Department. Recommendations by HR Department would be submitted to the Principal

Dr. Sachit Anand Arora
 Principal
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 47, Knowledge Park-III, Gr. Noida (U.P)

		Office. Changes if any would be incorporated.
--	--	---

Survey Question 3: Did it help you understand more about the organization and its people?

Serial No.	Observations	Action taken
01	As per the survey 89% of the respondents said 'Yes' regarding the above survey question.	No action required in this case.
02	11% of the respondents said 'No' in response to the above question. Since the response is significant an action plan was drawn accordingly.	A gap analysis would be done by the APO Department. Necessary changes would be incorporated by the HR Department, if required.

Survey Question 4: Did the people you meet know their stuff?


Serial No.	Observations	Action taken
01	As per the survey 89% of the respondents said 'Yes' regarding the above survey question.	No action required in this case.
02	11% of the respondents said 'No' in response to the above question. Since the response is significant an action plan was drawn accordingly.	A gap analysis would be done by the APO Department. Necessary changes would be incorporated by the HR Department, if required.

Survey Question 5: How was the quality of information provided?

Serial No.	Observations	Action taken
01	As per the survey 67% of the respondents were satisfied with this.	No action required in this case.
02	About 33% percent of the respondents seemed to be not satisfied.	An action plan has to be initiated by the APO department regarding this observation.

Survey Question 6: Did the programme meet your needs?

Serial No.	Observations	Action taken
01	78% of the respondents were positive.	No action required in this case.


 Dr. Sachit Anand Arora
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02	22% of the respondents seemed to be unhappy.	An action plan was drawn by the APO team to understand the reasons. Suitable action would be taken based on recommendations.
----	--	--

Survey Question 7: How did you find the structure of the programme?

Serial No.	Observations	Action taken
01	89% of the respondents seemed to be satisfied.	No action required here.
02	A significant number of respondents (11%) seem to be 'not satisfied'.	The structure of the program would be reviewed by the APO team. Suitable action would be initiated if it is found feasible.



Dr. Sachit Anand Arora
Principal
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Employer Feedback

3
Total Responses

3 Completed Responses

0 Partial Responses

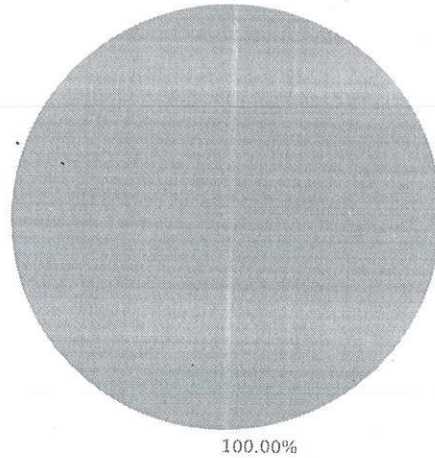
18
Survey Visits


Dr. Sachit Anand Arora
Principal
ITS Dental College, Hospital & Research Centre
47, Knowledge Park-III, Gr. Noida (U.P)

Q1

1. Do you think that the Syllabus/ Curriculum which is being taught in your institute is relevant for employ-ability.

Answered: 3 Skipped: 0



Agree

Disagree

Not sure

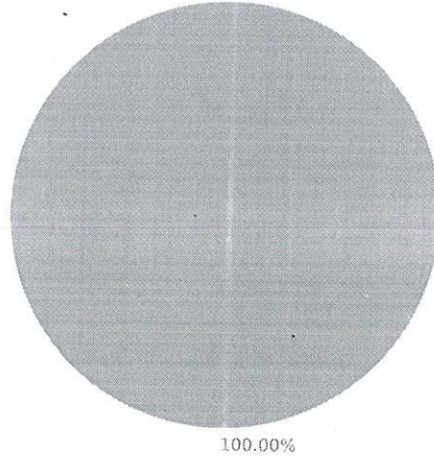
Choices	Response percent	Response count
Agree	100.00%	3
Disagree	0.00%	0
Not sure	0.00%	0

Dr. Sachit Anand Arora
Principal
ITS Dental College, Hospital & Research Centre
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Q2

2. Do you think that the Syllabus/Curriculum effective in developing innovative thinking

Answered: 3 Skipped: 0



Agree

Disagree

Not sure

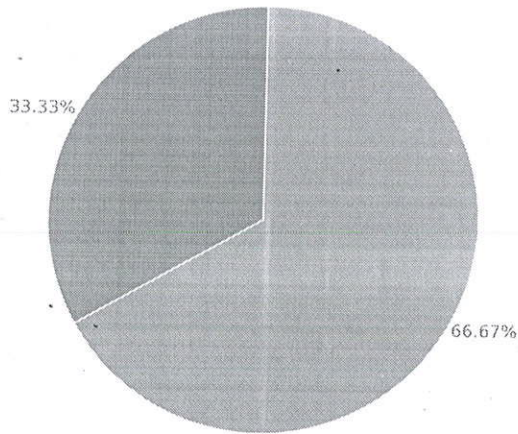
Choices	Response percent	Response count
Agree	100.00%	3
Disagree	0.00%	0
Not sure	0.00%	0

Dr. Sachit Anand Arora
Principal
ITS Dental College, Hospital & Research Centre
47, Knowledge Park-III, Gr. Noida (U.P)

Q3

3. Do you think that the Syllabus/ Curriculum is need based in the outside world

Answered: 3 Skipped: 0



Agree

Disagree

Not sure

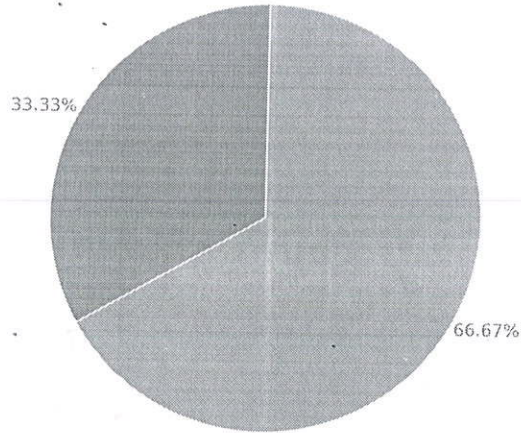
Choices	Response percent	Response count
Agree	66.67%	2
Disagree	0.00%	0
Not sure	33.33%	1

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Q4

4. Do you think that this Syllabus/ Curriculum will be effective in the development of entrepreneurship

Answered: 3 Skipped: 0



Agree

Disagree

Not sure

Choices	Response percent	Response count
Agree	66.67%	2
Disagree	0.00%	0
Not sure	33.33%	1


Dr. Sachit Anand Arora
Principal
ITS Dental College, Hospital & Research Centre
47, Knowledge Park-III, Gr. Noida (U.P)

Summary of Employers Feedback Survey

This survey deals with the opinion of Employers regarding the college. A total of three respondents opted for this survey. There were four questions in the questionnaire. The questions were based on Likert Scale in the range of 1-3.

Based on these observations a meeting was called to order by the Principal, Dr. Sachit Anand Arora on 25/12/2021 at 10:30 AM in Lecture Hall Theatre - 4 between the class representatives, the Registrar, Dr. Shikha (Academic Coordinator) and the representatives from APO Department. During the meeting following points were discussed and agreed upon:

Results are as follows: -

Survey Question 1: Do you think that the Syllabus/Curriculum which is being taught in your Institute is relevant to employability?

Serial No.	Observations	Action taken
01	As per the survey 100% of the respondents agreed with this survey question.	No action required here

Survey Question 2: Do you think the Syllabus/Curriculum effective in developing innovative thinking?

Serial No.	Observations	Action taken
01	As per the survey 100% of the respondents agreed with this survey question.	No action required here

Survey Question 3: Do you think that the Syllabus/Curriculum is need based in the outside world?

Serial No.	Observations	Action taken
01	As per the survey 67% of the respondents agreed with this question.	Need to retain these results.
02	33% of the respondents said 'Not sure' in response to the above question.	This has to be investigated & verified by the APO office.

Survey Question 4: Do you think that the Syllabus/Curriculum will be effective in the development of entrepreneurship?

Serial No.	Observations	Action taken
01	As per the survey 67% of the respondents agreed with this question.	Need to retain these results.
02	33% of the respondents said 'Not sure' in response to the above question.	This has to be investigated & verified by the APO office.


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